

Job Title Network Engineer II

Short Description We are recruiting a full time highly-motivated Network Engineer II: The primary function of this exempt position is to assist the Credit Union in achieving its mission: building relationships with members, associates, and the community by providing personal solutions to inspire financial well-being. To achieve this goal, this position must deliver outstanding service to both internal and external members as defined by our Service Promises. A key component of this service is to identify needs and offer solutions at every opportunity. Additionally, this position installs, configures and maintains the Credit Union's network infrastructure and support systems.

Full Description We are recruiting a full time highly-motivated Network Engineer II: The primary function of this exempt position is to assist the Credit Union in achieving its mission: building relationships with members, associates, and the community by providing personal solutions to inspire financial well-being. To achieve this goal, this position must deliver outstanding service to both internal and external members as defined by our Service Promises. A key component of this service is to identify needs and offer solutions at every opportunity. Additionally, this position installs, configures and maintains the Credit Union's network infrastructure and support systems.

Major Duties and Responsibilities

Delivers high quality service, as defined by our Service Promises. Maintain infrastructure and should be able to communicate with users regarding maintenance needs, platform capabilities and service degradations. Identify and analyze hardware, software and network-related problems, troubleshoot complex issues, via remote access tools, relating to installation, configuration and functional technical support of software systems. Work collaboratively with other operations and administration groups to define standards and best practices, redesign and re-engineer network components when needed. The candidate will further work with the information security organization to assist in the detection and mitigation of security events. Provide Tier I and Tier II support for applications including Web browsers, email, third party client applications, client/server and Web applications. Able to architect elegant network solutions to meet the needs of the business and provides detailed diagrams depicting traffic and port flows. Participate in short and long range planning for the organization to select and utilize appropriate technologies to meet evolving needs. Develop and document technical procedures including testing of hardware and software products. Must comply with applicable laws and regulations, including but not limited to, the Bank Secrecy Act, the Patriot Act, and the Office of Foreign Assets Control. Follows established company policies and procedures, including but not limited to: Sarbanes Oxley controls, Business Ethics and Standard of Conduct, Electronic Communications, Confidentiality and Privacy. Required to attend or participate in necessary compliance training.

Knowledge & Skills

Experience

Five to ten years of similar or related experience, including time spent in preparatory positions.

Education/Certifications/Licenses

A college degree preferred.

Interpersonal Skills

A significant level of trust and diplomacy is required to be an effective subject matter expert in the position. In-depth dialogues, conversations and explanations with customers, direct and indirect reports and outside vendors of a sensitive and/or highly confidential nature is a normal part of the day-to-day experience.

Communications can involve motivating, influencing, educating and/or advising others on matters of significance.

Other Skills

The individual should be highly motivated; results oriented; have excellent communication, writing, presentation, and troubleshooting skills. To qualify for this opportunity, candidates must have the right balance of the problem-solving abilities, technical hands-on analysis and operation skills, and have the ability to document existing infrastructures.

ADA Requirements

Physical Requirements

Perform primarily sedentary work with limited physical exertion and occasional lifting of up to 50 lbs. Must be capable of climbing / descending stairs in emergency situation. Must be able to operate routine office equipment including telephone, copier, facsimile, and calculator. Must be able to routinely perform work on computer for an average of 6-8 hours per day, when necessary. Must be able to work extended hours whenever required or requested by management. Must be capable of travel by automobile (as driver and passenger), commercial airlines, rental vehicles and public transportation and be able to lodge in public facilities. Must be capable of regular, reliable and timely attendance.

Working Conditions

Must be able to routinely perform work indoors in climate-controlled office with minimal noise.

Mental and/or Emotional Requirements

Must be able to perform job functions independently and work effectively either on own or as part of a team. Must be able to plan and direct the work activities of self and others. Must be able to read and carry out various written instructions and follow oral instructions. Must be able to speak clearly and deliver information in a logical and understandable sequence. Must be capable of dealing calmly and professionally with numerous different personalities from diverse cultures at various levels within and outside of the organization and demonstrate highest levels of customer service and discretion when dealing with the public. Must be able to perform responsibilities with

composure under the stress of deadlines / requirements for extreme accuracy and quality and/or fast pace. Must be able to effectively handle multiple, simultaneous, and changing priorities. Must be capable of exercising highest level of discretion on both internal and external confidential matters.

Education	A college degree preferred.
Additional Comments	Apply at our career website : https://121fcu.org/careers/?gk=job&gni=8a7887a878f524490179481025682a9a&gns=Other
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Expiration Date	03/01/2021