

**Job Title:** Programmer - Symitar / PowerOn

**Short Description:** Provide business application support for core system (Symitar) and business applications used by the various credit union divisions. Support all aspects of applications programming; analyze and develop program specifications to meet user needs. Work closely with vendors to maintain and modify software application processes.

**Full Description:** Do you have Symitar Programming skills gained from working with a credit union? If yes, let's TALK!

- 99% of the cost of employee healthcare covered by the company
- 100% of the cost of dental and vision covered by the company
- Mission dedicated to serving the credit union members (our consumer)
- Culture focused on employee engagement

**Purpose:** The primary purpose of this position is to assist Atlanta Postal Credit Union to live out our Mission, "To help our members achieve financial success by providing exceptional products and service.

**Summary:** Provide business application support for core system (Symitar) and business applications used by the various credit union divisions. Support all aspects of applications programming; analyze and develop program specifications to meet user needs. Work closely with vendors to maintain and modify software application processes.

**Duties and Responsibilities:**

1. Deliver outstanding service to both internal and external members that is in alignment with our Service Promises:
2. Perform all aspects of the development of new programs as well as enhancements or problem corrections to existing processes. This includes analysis, programming, quality assurance, and implementation as assigned, which could be end-to-end project work or defined subsets:
  - a. Design or participate in the design of applications systems; develop project scope, business requirements, functional specifications, prepare system diagrams and logic representations; participate in cost-benefit analyses.
  - b. Research available tools and technologies to determine alternative technology solutions.
  - c. Develop, implement, and maintain routine to complex software applications using multiple technologies, platforms, and interfaces.
  - d. Modify acquired application software using vendor supplied customization tools to implement approved changes specified by end users and/or management.
  - e. Resolve routine to complex programming problems and determine appropriate solutions.
  - f. Ensure accuracy, integrity, interoperability, and completeness through thorough testing and support of user acceptance testing as well as providing documentation to assist in the development of training plans.
  - g. Coordinate and complete implementation in live environment

- h. Document all work according to department defined standards.
3. Proactively suggest improvements to reduce incoming requests, and improve overall service while providing a high degree of customer satisfaction, technical expertise, and accuracy in a timely manner.
4. Comply with all aspects of BSA/AML and OFAC regulations as they relate to this position.
5. Other duties as assigned.

**Qualifications:**

1. Bachelor's degree in Computer Science or related field OR equivalent experience.
2. Five or more years of experience in supporting business applications environments within a financial institution / credit union required.
3. Knowledge of PowerOn (programming in Symitar), JavaScript,HTML and other key languages.
4. Working knowledge and understanding of financial institution operations and business processes including technology solutions used by financial institutions, specifically credit unions and ideally the Symitar Episys system.
5. Able to execute multiple complex projects within required timelines and expectations.
6. Excellent communication skills required, including written reports, presentations and group facilitations; ability to develop professional relationships.
7. Demonstrated conceptual thinking and analytical skills.
8. Periodic weekend and night overtime required

**Physical Job Requirements:**

1. Must be physically able to operate a variety of automated office machines such as calculator, computer, printer, facsimile, telephone, copier, etc.
2. Must be able to lift and/or carry weights of up to 20 lbs., Bend, stoop, and squat and provide reasonable transportation to all company owned locations and events.
3. Able to sit for extended periods of time.
4. Dexterity of hands and fingers to operate a computer keyboard, mouse, power tools, and to handle other computer components. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions The requirements for the position listed are general and are not all inclusive. If you have any questions concerning this position, please contact Human Resources.A credit report will be generated and reviewed for all applicants.

**Education:** College degree or equivalent experience

**Credit Union:** Atlanta Postal Credit Union

**State:** Georgia

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