

Job Title	Contact Center Representative
Short Description	telephone member service concerning the members account and online banking
Full Description	<p>Contact Center Representative</p> <p>A \$1.6 billion dollar credit union in the Norcross area is currently looking for a Contact Center Representative. Experience within a financial institution would be a plus. Call center experience preferred. Employment requirements include: satisfactory credit and criminal history and previous employment verifications. Individual must have the following qualifications:</p> <ul style="list-style-type: none"> • Great customer service attitude • Basic knowledge of financial products and services • Prior call center experience preferred • Very organized and detail oriented • Proficient with Microsoft Office Suite programs • Ability to cross-sell products and services • Support and contribute to the success of the department by providing effective and efficient member services through commitment to the company's core values: Integrity, Excellence, Service, Trust, Accountability, Commitment and Teamwork • Bilingual (English/Spanish) preferred <p>Please complete an online application @ www.acuonline.org/careers ACU is proud to be an Equal Opportunity Employer</p>
Education	High school diploma
Additional Comments	
Credit Union	Associated Credit Union
State	Georgia
Contact Name	Karen Pennington
Email	kpennington@acuonline.org
Phone	770-368-2105
Fax	
Expiration Date	05/14/2021