

AVP - Enterprise Data and Analytics



Position Description

Department: Business Intelligence (BI)
Reports to: COO
Supervises: BI Staff
Skill Levels: Technical, Social, and Strategic

Position Purpose

The primary mission of ACU is to offer members financial products that fulfill their needs, service that exceeds their expectations, and develop relationships that inspire their trust. Our vision is to be the most trusted provider in the financial services industry.

As the AVP of Enterprise Data and Analytics you will be responsible for leading the Data Governance, Data Visualization, Data architecture, and Data Warehouse areas of the credit union. You will be asked to partner with other leaders in the organization as well as strategically selected vendors to make data-driven decisions to set a purposeful strategy that improves the relationship between the credit union and its members.

Essential Functions & Core Duties

Collaboration

- Communicate with Executive Leadership on Key Performance Indicators (KPI)
- Cooperate with other department leaders to arrive at the same positive desired outcomes
- Partner with preferred vendors to exchange data in a meaningful way for both parties

Critical Thinking

- Develop an organizational architecture for data, the presentment of data, and a structure for change management
- Develop an ecosystem of systems that are inter-related and may be usable by multiple business units within the organization
- Understand the end users, whether employees or members, and develop predictive data that will assist in anticipating the needs of the users

Leadership

- Structure the department and staff in a productive way that will deliver on the expectations of the department
- Continually coach and develop that staff to enhance their value and engagement in their careers
- Educate other leaders of the credit union in the basic tenants of your area in order for those leaders to be knowledgeable about the data outputs

Other Duties & Responsibilities (Optional)

On occasion, you may be asked to make presentations on the data in a forum of staff, peers, or superiors.

ACU has an expectation of community involvement, and as such, each employee is given two service days each year to serve through our foundation

Qualifications

Education: BBA or higher - Information Systems or Related Field

Experience: At least five years of recent, progressive experience in leadership roles along with experience leading multiple areas of analytical solution areas and a strong understanding of market-leading data analytics technology platforms, roles, and trends is required.

Core Competencies: Proficient with reporting and analytical tools such as SQL, Microsoft Power BI, Oracle BI, Tableau, Salesforce or other relational databases and a proven track record of taking ownership and successfully delivering results in a fast-paced, dynamic environment

General Operational Requirements (Optional): Be accessible during standard business hours and have an open mind about work from home policies

Performance Metrics

Monthly Staff Coaching Sessions (with documentation)

Organization Metric Reports

Committee and/or Board Visualization Information

An active evolving data structure chart (similar to an org chart)