

<b>Job Title</b>	UX Architect
<b>Short Description</b>	<p>About Corporate One:</p> <p>Corporate One Federal Credit Union is one of the nation’s largest and most progressive corporate credit union with more than \$5.7 billion in assets and serving more than 750 credit unions nationwide. We offer credit unions a full, innovative menu of payments, investments and funding services to help credit unions serve their members.</p> <p>We are seeking a UX Architect to join our Member Digital Experience team. The UX Architect will design user experiences, conducts research, codes interfaces and analyzes success for member, prospect and staff-facing systems and applications for Corporate One and its affiliates. Helps to define business and user needs and leverages technology to ensure goals are met. Provides support to company’s member-facing efforts, enterprise projects, and UI/UX development initiatives.</p>
<b>Full Description</b>	<p>Essential Duties and Responsibilities:</p> <ul style="list-style-type: none"> <li>•Defines highly usable design components, patterns, and workflows to be used consistently across applications. Prototypes, architects and designs interfaces and experiences to allow for informed consensus, rapid testing and iteration of ideas prior to back-end development efforts. Creates low-code interfaces, wireframes, sitemaps, customer journeys, process flows, visual/interaction designs and other artifacts.</li> <li>•Leads and participates in qualitative and quantitative research to inform design decisions. Methods include: analytics reviews, competitor analyses, questionnaires, workshops, interviews, usability tests, secondary research, card sorts, and browser/QA testing. Creates artifacts to share knowledge with the company, including empathy maps, personas, slide decks, and user stories.</li> <li>•Develops interfaces using Bootstrap (HTML, CSS and JavaScript), OutSystems low-code platform and SharePoint. Creates and updates components in our design system. Works with back-end engineers to ensure designs are fully implemented and tested appropriately.</li> <li>•Measures and analyzes experiences to ensure products are supporting business and user goals. Creates reports and data visualizations for stakeholders, and feed results into product improvement initiatives. Assesses analytics trends and best practices and shares opportunities for advancement.</li> <li>•Incorporates formal project methodology for tracking and reporting project progress to the AVP, UX Strategy and Operations.</li> <li>•Flexible to perform other duties and projects as assigned.</li> </ul>
<b>Education</b>	Bachelor’s degree in User Experience Design, Graphic Design, Human Computer Interaction. Computer Science or related field
<b>Additional Comments</b>	<p>Qualifications:</p> <ul style="list-style-type: none"> <li>•Minimum of 3-5 years of related progressive experience in user</li> </ul>

experience design and research, web/application design and development, analytics measurement and analysis, and visual/interaction design in addition to educational requirements listed above. Experience with Agile methodologies. Experience with accessibility requirements and audits. QA experience desirable.

- Skilled in project management.
- Fluent in user experience design and research methodologies and tools, including user stories, wireframing, usability testing, information architecture, Adobe XD, Balsamiq and Visio. Proficient with HTML, CSS and JavaScript, Excel and Google Analytics/Tag Manager, Adobe CS (Illustrator, Photoshop, Dreamweaver). Working knowledge of WCAG 2.0 accessibility guidelines, Microsoft Office Word, PowerPoint, Visio and Adobe Acrobat. Familiarity with OutSystems, SharePoint, Salesforce, Pardot, PowerBI and Python preferred.

Corporate One FCU is an Equal Opportunity/Affirmative Action employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity, sexual orientation, national origin, disability, or protected Veteran status.

To Apply:

Please apply on-line at <http://www.corporateone.coop/About-Us/Job-Opportunities.aspx>

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