

Job Title	Vice President, Branch Services and Member Contact Center
Short Description	EdFed, Educational Federal Credit Union is in search of a Vice President of Branches and Member Contact Center to join our team. Reporting to the Executive Vice President, this individual will have strategic oversight as it relates to retail branch service delivery and member contact center operations.
Full Description	<p>EdFed, Educational Federal Credit Union is in search of a Vice President of Branches and Member Contact Center to join our team. Reporting to the Executive Vice President, this individual will have strategic oversight as it relates to retail branch service delivery and member contact center operations. Responsibilities include developing and enhancing channel operational processes, infrastructure and strengthening efforts to lead sales and service initiatives. The candidate will have the proven leadership and vision necessary to develop talent, increase employee engagement and deepen member relationships. This leader should be able to demonstrate a record of increasing transaction and loan volume, net deposits, member growth and new accounts while facilitating progressive changes across a growing organization.</p> <p>Requirements Applicants should hold a bachelor's degree, plus have at least 10 years of experience with a financial institution with an asset size of \$1 billion or more and a minimum of five years of experience at the senior management level. Graduate degree or MBA preferred.</p>
Education	Bachelor's Degree
Additional Comments	
Credit Union	EdFed, Educational Federal Credit Union
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Expiration Date	10/31/2022