

Position:	Help Desk Support (Full-Time)
Availability:	Monday – Friday
Location:	Tallahassee, FL
Reports To:	AVP/IT & Facilities
Duties:	Must work and communicate well with team members. Responds to ticketed requests from team members seeking help in a timely manner. Ask questions to determine the nature of the problem. Walks team members through problem-solving processes. Install, modify, and repair computer hardware and software. Follow up with team members to ensure the issue has been resolved.
Qualifications:	High school diploma or general education development (GED) and one year of prior help desk or IT experience preferred. Must be willing to travel. Must be bondable.
Apply To:	https://www.envisioncu.com/