

Job Title

Data Integration Engineer

Short Description

Jax Federal Credit Union is seeking a Data Integration Engineer to be a subject matter expert of data integration solutions and data architecture. You will be responsible for the technical development of any new data integration solution to be plugged in to the overall data architecture. You will be supporting the programming team to translate business requirements in technical specifications, input of data solutions. You will be coordinating with Network Manager and CIO to organize data at the macro and micro level, creating models of data that enable the implementation of the intended business architecture, create diagrams showing key data entities, and create a dashboard of reports for decision making by management. You will ensure the integrity of the data and makes the data accessible, and easy to understand at all levels. The job includes building strong partnerships with associates inside and vendors outside the organization.

Full Description

Jax Federal Credit Union is seeking a Data Integration Engineer to be a subject matter expert of data integration solutions and data architecture. You will be responsible for the technical development of any new data integration solution to be plugged in to the overall data architecture. You will be supporting the programming team to translate business requirements in technical specifications, input of data solutions. You will be coordinating with Network Manager and CIO to organize data at the macro and micro level, creating models of data that enable the implementation of the intended business architecture, create diagrams showing key data entities, and create a dashboard of reports for decision making by management. You will ensure the integrity of the data and makes the data accessible, and easy to understand at all levels. The job includes building strong partnerships with associates inside and vendors outside the organization.

Location Corporate Office, 562 Park Street, Jacksonville, FL 32204

Status Full-time (Approximately 40 hours per week)

Major Duties and Responsibilities

FUNCTIONS: Works with cross functional technology teams to drive projects forward. Review, analyze, and creates detailed documentation of business systems and user needs, including workflow, program functions, and steps required to develop or modify computer programs that are understandable to technical staff. Evaluate and provide time/cost analysis for assigned projects and tasks. Actively participate and collaborate on project solutions; including writing, modifying, and testing programs and reports. Documenting all steps of the project process and communicating program installation/results to end users. Research, solicit, and define user requirements, service requirements and external vendor

integrations for projects. Maintain and develop a reliable and efficient master data in the long period. Contribute as a Subject Matter Expert for data Architecture and CRM to the CU's CRM planning, design, and implementation. Support the development of a reporting data warehouse. Execute some routine tasks on regular basis, which can include data imports and executing SSIS packages.

MEMBER SERVICE DELIVERY & SUPPORT: Based on priority; acknowledge and resolve Help Desk tickets and department hotline, assigned to Data related system functions. Tickets/calls will be resolved according to the Info Sys Service Level Agreement (SLA) and will receive satisfactory remarks from feedback survey. Provide at all times a professional, courteous, accurate, and timely response to internal member requests. Designs and conducts presentations of data and associated data analysis to management. Proactively communicate and collaborate with external and internal customers to analyze information needs and functional requirements. Successfully engage in multiple initiatives simultaneously.

DATA INTEGRATION: Working knowledge of Episys system and supported platforms; including but not limited to Advance Reporting for Credit Unions (ARCU) and SQL Management Studio. Works with assigned end-users in designing, writing, developing and maintaining relational database reports, screens, and outputs. Tests and debugs computer programs that have been written or modified or delivered from outside vendors. Writes, tests, develops and implements custom computer programs to streamline financial institution workflow; upgrades these programs as needed to accommodate growing market or personnel structure. System maintenance, changes, including documentation as needed to maintain regulatory and best business practices. Work on the programming needs related to a project using Symitar PowerON, PowerBI, SSIS, MS SQL, HTML, Adobe Symform, Crystal Reports and other tools.

TRAINING: To maintain personal and professional development to meet the changing demands of the job; participating in appropriate training activities and required classes when assigned. On time completion of Individual Learning Plan (ILP) as outlined by Training Department. Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; participating in professional societies.

Knowledge and Skills
Experience

Five to seven years of experience collecting, maintaining, analyzing, and evaluating organizational data. years of similar or related experience, including time spent in preparatory positions.

Education/Certifications/Licenses

A Bachelor's Degree in Computer Science, Data Science, Statistics, or related fields of study.

Interpersonal Skills

The ability to provide consultative solutions to end-user requests based on end-user needs. Assess and outline project scope. Ability to write and communicate adequately and coherently in a business environment. Able to motivate or influence others is a material part of the job, requiring a significant level of diplomacy and trust. Obtain cooperation and consensus is an important part of the job. A significant level of trust and diplomacy required. Work involves extensive personal contact with others. Work may involve motivating or influencing others. Able to remain focused and professional in a dynamic and fast paced business environment. Strong time management skills coupled with the ability to set priorities, schedule appointments and timely follow up and completion of work assignments.

Other Skills

Other Required Qualifications: • Strong demonstrated knowledge in MS SQL, SSIS, PowerBI, and any CRM • Demonstrated knowledge of database design and data techniques • Strong interpersonal skills with both in-person and electronic communication platforms • Display careful attention to detail and accuracy in work habits • Experience developing Data Warehousing solutions and Business Intelligence • Knowledge of AGILE ways of working and Total Quality Management practices. DESIRED Qualifications: • SQL: Experience with scripting and/or macros desired • Excellent organization and time management skills

ADA Requirements

Physical Requirements

Perform primarily sedentary work with limited physical exertion and occasional lifting of up to 20 lbs. Must be capable of climbing / descending stairs in emergency situation. Must be able to operate routine office equipment including telephone, copier, facsimile, and calculator. Must be able to regularly perform work on computer for an average of 6-8 hours per day, when necessary. Must be able to work extended hours whenever required or requested by management. Must be capable of regular, reliable and timely attendance.

Working Conditions

The noise level in the work environment is usually moderate.

Mental and/or Emotional Requirements

Must be able to perform job functions independently and work effectively either on own or as part of a team. Must be able to plan and direct the work activities of self and others. Must be able to read and carry out various written instructions and follow oral instructions. Must be able to speak clearly and deliver information in a logical and understandable sequence. Must be capable of dealing calmly and professionally with numerous different personalities from diverse cultures at various levels within and outside of the organization and demonstrate highest levels of customer service and discretion when dealing with the public. Must be able to perform responsibilities with composure under the stress of deadlines / requirements for extreme accuracy and quality and/or fast pace. Must be able to effectively handle multiple, simultaneous, and changing priorities. Must be capable of exercising highest level of discretion on both internal and external confidential matters.

Acknowledgment

Nothing in the position description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. This Job description is not a contract and should not be constructed as a guarantee of employment for any period of time.

We are an Equal Opportunity Employer and do not discriminate against employees or applicants based on race color, religion, sex/gender, national origin, disability, age, or any other category protected by law.

Education	A Bachelor's Degree in Computer Science, Data Science, Statistics, or related fields of study.
Additional Comments	Apply online by visiting https://www.jaxfcu.org/careers/ .
Credit Union	Jax Federal Credit Union
State	Florida
Contact Name	Aimee Haga
Email	ahaga@jaxfcu.org
Phone	904-475-8023
Fax	904-350-9356
Expiration Date	01/31/2022