Job Title	SQL Programmer/Analyst
Short Description	Jax Federal Credit Union is seeking a SQL Programmer/Analyst to enhance the effectiveness and effciency of credit union functions by developing, testing, and maintaining SQL reports & dashboards. Techniques used to support this role include "hands-on" knowledge of MS SQL, SSRS, SSIS, PowerBI, Advanced Excel, incorporation of HTML, and JavaScript programming languages and Episys automated forms.
Full Description	Jax Federal Credit Union is seeking a SQL Programmer/Analyst to enhance the effectiveness and effciency of credit union functions by developing, testing, and maintaining SQL reports & dashboards. Techniques used to support this role include "hands-on" knowledge of MS SQL, SSRS, SSIS, PowerBI, Advanced Excel, incorporation of HTML, and JavaScript programming languages and Episys automated forms.

Status: Full-time (approximately 40 hours per week)

Location: 562 Park Street, Jacksonville, FL 32204

Role:
Enhance the effectiveness and efficiency of credit union functions by developing, testing and maintaining Episys PowerOn programs, SQL reports & dashboards. Techniques used to support this role include "hands-on" knowledge of MS SQL, incorporation of HTML and JavaScript programming languages and Episys automated forms.

Major Duties and Responsibilities:
PROFESSIONAL DEVELOPMENT: To maintain personal and professional development to meet the changing demands of the job; participating in appropriate training activities and required classes when assigned. On time completion of Individual Learning Plan (ILP) as outlined by Training Department. Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; participation in professional associations.
SERVICE DELIVERY AND SUPPORT: Based on priority; acknowledge and resolve Help Desk tickets and department hotline, assigned to Symitar and related system functions. Tickets/calls will be resolved according to the Info Sys Service Level Agreement (SLA) and will receive satisfactory remarks from feedback survey. Provide at all times a professional, courteous, accurate, and timely response to internal member requests. Successfully engage in multiple initiatives simultaneously.
PROJECT COORDINATION: Evaluate and provide time/cost analysis for assigned projects and tasks. Actively participate in project meetings to help determine solutions or processes needed to accomplish project goal. Collaborating on project solutions; including writing, modifying, and testing programs and reports.

Documenting all steps of the project process and communicating program installation/results to end users.

BUSINESS ANALYSIS AND SYSTEM MAINTENANCE: Excellent hands on knowledge of SQL Management Studio, SQL reporting services and building data warehouse. Proffciency in HTML programming and working knowledge of Java and other dash boarding tools preferred. Works with cross functional teams to drive projects. Writes or modifies computer programs as assigned and in accordance with documented departmental standards; works with assigned end-users in designing, writing, developing and maintaining relational database reports, screens, and outputs. Tests and debugs computer programs that have been written or modified or delivered from outside vendors. System maintenance, changes, including documentation as needed to maintain regulatory and best business practices.

Knowledge & Skills

Experience:
Minimum of seven years of similar experience in a financial services environment with building complex reports & dashboards. Experienced Business Analyst with excellent hands on knowledge of SQL Management Studio, SQL reporting services and building a data warehouse. Proficiency in HTML programming and working knowledge of Java and other dash boarding tools preferred. Must have demonstrated development skills in reporting tools such as SQL 2012 Management Studio, SSRS & SSIS, PowerBI & Advanced Excel. Good working knowledge of HTML & JAVA scripting is a must. SSAS experience is desired.

Education/Certifications/Licenses:
A four year college degree is required. SQL certification(s) preferred.

Interpersonal Skills:
The ability to consult with end users and, based on end user needs, assess and outline project scope. Ability to write and communicate adequately and coherently in a business environment. Able to motivate or influence others is a material part of the job, requiring a significant level of diplomacy and trust. Obtaining cooperation (internally and/or externally) is an important part of the job.

Other Skills:
Instrumental in working in a Team environment with the ability to work will all levels in the organization to execute objectives. Creative thinking and problem solving skills are important. Intermediate to advanced proficiency using Excel.

ADA Requirements

Physical Requirements:
While performing the duties of this job, the employee is regularly

required to sit and talk or hear. The employee is frequently required to use hands to finger, handle, or feel. The employee is occasionally required to stand; walk and reach with hands and arms. The employee must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

Working Conditions:
The noise level in the work environment is usually moderate.

Mental and/or Emotional Requirements:
Must be able to perform job functions independently and work effectively either on own or as part of a team. Must be able to plan and direct the work activities of self and others. Must be able to read and carry out various written instructions and follow oral instructions. Must be able to speak clearly and deliver information in a logical and understandable sequence. Must be capable of dealing calmly and professionally with numerous different personalities from diverse cultures at various levels within and outside of the organization and demonstrate highest levels of customer service and discretion when dealing with the public. Must be able to perform responsibilities with composure under the stress of deadlines / requirements for extreme accuracy and quality and/or fast pace. Must be able to effectively handle multiple, simultaneous, and changing priorities. Must be capable of exercising highest level of discretion on both internal and external confidential matters.

Acknowledgement:
Nothing in this position description restricts management's right to assign or reassign duties and responsibilities to this job at any time. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. This job description is
not a contract and should not be construed as a guarantee of employment for any specific period of time.

Jax Federal Credit Union is an Equal Opportunity Employer of women, minorities, protected veterans and individuals with disabilities.
Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education	A four year college degree is required. SQL certification(s) preferred.
Additional Comments	To apply online visit: https://workforcenow.adp.com/mascsr/default/mdf/recruitment/recruitment.html?cid=9a07bc15-a98c-4ef1-901a-8cb49f5ad6b8&ccId=19000101_000001&jobId=370470&source=CC2&lang=en_US
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Expiration Date	11/05/2021