

<b>Job Title</b>	Vice President of Digital and Operations Transformation
<b>Short Description</b>	Jax Federal Credit Union is seeking a Vice President of Digital and Operations Transformation who will be a key leader within the Credit Union, reporting to the Chief Experience Officer (CXO).
<b>Full Description</b>	<p>Headquartered in Jacksonville, Florida, and home to miles of unwinding beaches, deep-rooted history, and exhilarating attractions, Jax Federal Credit Union proudly dedicates itself to the Credit Union's promise of people helping people. Approaching \$600 million in assets, the Credit Union provides open membership to anyone living, working, learning, or worshiping in Duval, Clay, Nassau, Baker, or St. John's County.</p> <p>Jax Federal Credit Union is seeking a Vice President of Digital and Operations Transformation who will be a key leader within the Credit Union, reporting to the Chief Experience Officer (CXO).</p> <p>The Vice President of Digital and Operations Transformation provides leadership to enhance operations and develop and execute operational plans to support the Credit Union's strategic goals through optimizing people, processes, and technology, along with keeping current with emerging industry trends, innovation, and member-centric approaches. This position will have an in-depth understanding of current operations, processes, systems, technology, and the member/consumer journeys at the Credit Union. This VP creates enhancements, drives growth, and establishes a frictionless member and associate experience in all delivery channels and operations facets. This role also recommends innovative technology and leads integration and implementation across systems through collaboration with all business units and leveraging best practices to ensure a successful omnichannel and digital-first strategy to drive sales/conversions across all channels.</p> <p>A Bachelor's Degree in Business, Management, Computer Science, or a related field is required. Must have a minimum of eight years of experience with enhancing processes through core systems, preferably Symitar, and through integration with new digital delivery channels. Must be a self-starter with a proven ability to improve processes and use technology to increase productivity and enhance the member experience. Strong analytic, strategic, and critical thinking skills are required. This is a full time position</p>
<b>Education</b>	A Bachelor's Degree in Business, Management, Computer Science, or a related field is required.
<b>Additional Comments</b>	
<b>Credit Union</b>	Jax Federal Credit Union
<b>State</b>	Florida
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**Fax**

**Expiration Date**

10/31/2022