

Job Title	Financial Solutions Specialist
Short Description	Universal Banker - Branch Services
Full Description	<p>WHAT YOU'LL DO</p> <p>The primary purpose of this position is to assist LGE Community Credit Union in living out its service mission, "Dedicated to our members' financial well-being." To achieve this goal the employee must provide outstanding service to both internal and external members.</p> <p>Essential Functions:</p> <p>Promote an atmosphere of strong, quality member service and sales initiative through positive member interactions.</p> <p>Establish supportive and productive long-term member relationships through rapport, trust, and diplomacy.</p> <p>Identify the financial needs of our members and recommend LGE products and services that will enhance and compliment the member's financial relationship.</p> <p>Meet or exceed established sales and service goals, including promotion of revenue generating products and services as determined by management.</p> <p>Participate in and assist with Business Development and Community outreach programs.</p> <p>Accurately process member financial transactions to include, but not limited to, deposits, withdrawals, payments and check cashing.</p> <p>Maintain collected negotiable items and balance daily.</p> <p>Interview members to obtain relevant facts to resolve account problems or discrepancies.</p> <p>Originate, process and close loans. Demonstrate sound judgment in loan origination by providing clear and detailed notes with loan applications.</p> <p>Review the credit report pulled to determine whether additional opportunities are available such as new shares, auto refinance, debt consolidation, credit card or mortgage loans.</p> <p>Assure that applications and supporting documentation is complete prior to the closing of a loan, deposit account, or other related product/service.</p> <p>Accept calls from assigned queues and respond to member's needs professionally. Duties may require deviation from standard scripts and procedures. This includes but is not limited to calling new accountholders to assess needs and suggest alternative products or services.</p> <p>Maintain awareness and report suspicious activity; identify potentially fraudulent activity to prevent credit union losses.</p> <p>Maintain in depth knowledge to have the ability to answer routine to complex questions on products and services, policies and procedures, and rules and regulations.</p> <p>As a credit union employee, you may be transferred to different locations as business needs dictate.</p> <p>Maintain composure in a high production and changing environment.</p>
Education	High School Diploma or equivalent required

Additional Comments

Hi! It's so nice to meet you!

LGE was founded with the "absurd" idea of putting our members and their needs ahead of a dollar. Unlike a bank, whose profits go to its shareholders, our profits go to our members in the form of better rates and lower fees.

Sure, we could tell you how we've won awards for our outstanding workplace culture or how our employee benefits far surpass the national average, but actions speak louder than words. There is a bigger purpose for our work and it can't be measured by anything you can get from an ATM.

Since 2010, LGE has invested more than \$1.75 million into the lives of those in our communities and we volunteer more than 2600 hours every year. Where others see barriers, we see opportunities to make the world a better place.

We are looking for people who are passionate about helping others and making an impact in their communities. If you are compassionate, collaborative and want the opportunity for your ideas to be heard, come check out what being an employee at LGE really means.

Credit Union	LGE Community Credit Union
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Fax	
Expiration Date	12/31/2022