

Job Title Digital Services Manager

Short Description

The primary role of a Digital Services Manager at MidSouth Community FCU is to serve as the primary point of contact with all digital service platforms, owning the digital planning and implementation process for our credit union. This position will manage the day-to-day activities of our digital programs.

This position will report directly to our President & CEO and will be housed at our Mercer branch in Macon, GA. As a Digital Services Manager, some of your duties would include coordinating and overseeing work performed by project team members, continually monitoring the progress of all digital service projects against established timelines, and working side-by-side with marketing, IT, and senior leadership to align all work to established KPIs.

For additional inquiries regarding the duties for this position, please email us employment@midsouthfcu.org.

Full Description

MidSouth Community Federal Credit Union is seeking to hire a talented individual who is driven by the desire to serve others as part of our administration.

Who Are We?

As the oldest locally-owned financial institution in Middle Georgia, MidSouth Community Federal Credit Union focuses on its members each day -- both external and internal. All team members recognize the importance of Helping People Afford Life and it is at the heart of what we do.

A Day In the Life as a Digital Services Manager

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What Experiences Are We Looking For?

If you have worked in a back-office position that requires a high level analytical and problem-solving skills around technical issues and coordination around data processing professionals, this position may be perfect for you!

In an ever-changing world of banking, we are looking for someone who is adaptable to change and willing to see a task through from beginning to end. Additionally, we are looking for a person who is able to effectively balance priorities, while maintaining a level of high professionalism and courtesy to all.

Experience: Three to five years of similar or related experience

Education: (1) A bachelor's degree or (2) Achievement of formal certification recognized in the industry as equivalent to a bachelor's degree (e.g. information technology certifications in lieu of a degree).

Interpersonal Skills: Motivating or influencing others is a material part of the job. Outside contacts become important and fostering sound relationships with other entities (companies and/or individuals) is necessary and often requires the ability to influence and/or sell ideas or services to others. The role requires a significant level of trust and diplomacy.

How is the Work Schedule?

The Digital Services Manager position is a full-time role, working 40 hours weekly.

Are You Ready to Join Our Team?

Our recruiting cycle includes reviewing all applications, conducting phone interviews, and conducting face-to-face interviews. Once we review your application and resume, you will be contacted by phone if you are selected to move forward in our hiring process.

We will reach out to every applicant once the position is filled to inform you of the status of the position.

Note: This position has been posted for both internal and external applicants - meaning that current employees are eligible for this opportunity as well. If this position is filled internally, all external applicants will be notified stating that fact.

Additional Notes

This position description is not all inclusive. The person hired for this role will be required to perform other duties as deemed necessary.

All external employment offers are subject to the satisfactory

completion of reference, credit, drug, alcohol, and background checks.

Education

(1) A bachelor's degree or (2) Achievement of formal certification recognized in the industry as equivalent to a bachelor's degree (e.g. information technology certifications in lieu of a degree).

Additional Comments

Credit Union

MidSouth Community Federal Credit Union

State

Georgia

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Expiration Date

04/30/2022

To Apply, visit <https://midsouthfcu.applicantpro.com/jobs/>